

Category	Decided	Remedy
Adult Care Services	15-Jan-21	ApologyFinancial redress: Avoidable distress/time and troubleReassessmentProcedure or policy change
Highways & Transport	24-Aug-20	ApologyFinancial redress: Avoidable distress/time and trouble
Benefits & Tax	11-Aug-20	Reassessment
Education & Childrens Services	13-Jan-21	Financial redress: Avoidable distress/time and troubleFinancial redress: Loss of serviceApology

Remedy Tar	Remedy Ac	Satisfaction with Compliance
09-Apr-21	17-Mar-21	Remedy complete and satisfied
24-Sep-20	22-Sep-20	Remedy complete and satisfied
04-Sep-20	04-Sep-20	Remedy complete and satisfied
12-Feb-21	18-Jan-21	Remedy complete and satisfied